

GENERAL TERMS AND CONDITIONS OF SALE
WARRANTY AND CUSTOMER SERVICE POLICY

Please read the following carefully

Warranty for TV LIFTS, TV LIFT CABINETS and MATRIX TV DEPLOYMENT SYSTEM is a (5) year manufacturing defects warranty. The cabinet portion of the TV LIFT CABINETS is (1) Year.

All sales are final. Delivered merchandise is covered by the applicable manufacturing warranty and is non-refundable/returnable.

Warranty Repairs: We will work with you over the phone to determine the problem, if we deem the problem to be equipment failure due to normal circumstances then we will send a replacement unit or required part at no cost to you the Buyer, the only cost will be the freight or shipping on the replacement part we are sending.

NO WARRANTY IS EXTENDED TO:

- Damage resulting from negligence, misuse, accidents, abuse
- Any tampering with, any electronic component or any alteration of the device will deem warranty null/void.
- Damage incurred as a result of customer transportation of goods.
- Normal wear,
- Damage from electrical supply malfunctions, acts of God, wiring from outside the device.

LIMITATION OF REMEDIES

- The remedies set forth herein shall be exclusive remedies available to the Buyer and in lieu of all other remedies, and the liability of Seller, whether in contract, in tort, warranty or otherwise, shall not exceed the price of goods sold, supplied or furnished by Seller.
- Seller shall not be held liable by the Buyer or any related parties for any expenses that may be incurred in order to remedy any defect.

Custom Orders: Are subject to a 30% restocking charge if cancelled more than three days after placement of the order. Special/Custom orders in production at the manufacturing level cannot be cancelled. Delayed orders from the manufacturing level occur from time to time. We do our best to keep you informed of the status of your order; delays of orders do not constitute grounds for cancellations.

Delivery Terms: Delivery fees are non refundable if the delivery has been made.

Merchandise transported by the buyer shall unless otherwise advised in writing prior to transportation be deemed to have been inspected by the buyer and free from damage.

If access is not available for any reason the buyer is liable for all costs incurred in connection with the attempted delivery of the merchandise. If the buyer is unable to accept delivery, an additional charge will be made for storage and redelivery if applicable.

All claims for service for damage caused during delivery shall be reported immediately upon receipt of goods.